

Home Loan State Bank Agreement and Federal Disclosure

This Agreement governs the use of Home Loan State Bank's Internet Banking Service, jointly referred to as the "Service," provided by Home Loan State Bank, also referred to as The Financial Institution". By using the Service to conduct transactions, you agree to the terms of this Agreement.

Definitions

As used in this Agreement, "account" and "accounts" mean the Home Loan State Bank account in which you are either the owner or joint owner. "Loan account" and "loan accounts" mean any loan you have with the Financial Institution. "You," "your," and "yours" mean the person(s) using the Service. "We," "our," us," and "Financial Institution" refer to the individual Financial Institution, Home Loan State bank that holds your accounts.

Deposit and Credit Agreements

The terms and conditions in this Agreement shall have priority and take precedence over any existing terms and conditions in existing account and loan agreements you have with us in the event of a conflict.

Required Equipment

In order to use the Internet Banking Service, you need a computer (in this Agreement, your computer and the related equipment are referred to together as your "Computer") with a web browser (Microsoft Edge, Google Chrome, or Firefox), and a login and password. You will also need a mobile phone with texting capabilities and/or an email address to receive a Secure Access Code for the Multi-factor Authentication. You are responsible for the installation, maintenance, and operation of your computer, browser and the software. Home Loan State Bank is not responsible for any errors or failures from any malfunction of your computer, the browser or the software. Home Loan State Bank is also not responsible for any computer virus or related problems that may be associated with the use of an online system.

The Service

To use Internet Banking, you must have at least one Home Loan State Bank account and a Internet Banking password. Through Internet Banking, you will have access to any of your Home Loan State Bank accounts or loan accounts. Home Loan State Bank reserves the right to deny access to a deposit account or loan account or to deny transactions under certain circumstances.

Description of Internet Banking

The Service allows you to perform some or all of the following functions from your Computer:

Online Account Access Functions and Limitations of Transfers

You may use Internet Banking to (a) transfer funds between your accounts; (b) obtain account balances; (c) obtain history and transaction information on your accounts; and (d) obtain loan account balance information. These features are limited to the extent, and subject to the terms, noted below.

i. There may be at least a one-business-day delay in transferring funds between your accounts. Except as provided in this Agreement, all Internet Banking transfer instructions received by 5:30 p.m. MST will be completed that business day. Any instruction received after 5:30 p.m. MST will be completed the next business day.

ii. Transactional information for your accounts will be available from Internet Banking for a maximum of three statement cycles from the date of inquiry.

Personal Identification and Secure Access Codes

Your Internet Banking personal identification login is required to access Home Loan State Bank's Internet Banking functions. If you believe your username or password has been lost or stolen, someone has attempted to use the Internet Banking Service without your consent, your deposit account(s) or loan account(s) have been accessed, or someone has transferred money without your permission, you must notify Home Loan State Bank immediately (see Contact Information below). Home Loan State Bank does not maintain a record of your password. If you lose or forget your password, contact Home Loan State Bank immediately so that you may create a new confidential password. No one from Home Loan State Bank will ever request you to reveal your password.

Your Liability for Unauthorized Transfer

Tell us AT ONCE if you believe your account information and/or password has been lost or stolen, or if you believe that an electronic fund transfer has been made without your permission using information from your check. Telephoning is the best way of keeping your possible losses down. You could lose all the money in your account (plus your maximum overdraft line of credit). If you tell us within 2 business days after you learn of the loss or theft, you can lose no more than \$50 if someone used your account information and/or password without your permission.)

If you do NOT tell us within 2 business days after you learn of the loss or theft of your account information and/or password, and we can prove we could have stopped someone from using your account information and/or password without your permission if you had told us, you could lose as much as \$500.

Also, if your statement shows transfers that you did not make, including those made by card, code or other means, tell us at once. If you do not tell us within 60 days after the statement was mailed to you, you may not get back any money you lost after the 60 days if we can prove that we could have stopped someone from taking the money if you had told us in time. If a good reason (such as a long trip or a hospital stay) kept you from telling us, we will extend the time periods.

Errors and Questions

In Case of Errors or Questions About Your Electronic Transfers, Call or Write us at the telephone number or address listed in this disclosure, as soon as you can, if you think your statement or receipt is wrong or if you need more information about a transfer listed on the statement or receipt. We must hear from you no later than 60 days after we sent the FIRST statement on which the problem or error appeared.

1. Tell us your name and account number (if any).
2. Describe the error or the transfer you are unsure about, and explain as clearly as you can why you believe it is an error or why you need more information.
3. Tell us the dollar amount of the suspected error.

If you tell us orally, we may require that you send us your complaint or question in writing within 10 business days. We will determine whether an error occurred within 10 business days (20 business days if the transfer involved a new account) after we hear from you and will correct any error promptly. If we need more time, however, we may take up to 45 days (90 days if the transfer involved a new account, a point-of-sale transaction, or a foreign-initiated transfer) to investigate your complaint or question. If we decide to do this, we will credit your account within 10 business days (20 business days if the transfer involved a new account) for the amount you think is in error, so that you will have the use of the money during the time it takes us to complete our investigation. If we ask you to put your complaint or question in writing and we do not receive it within 10 business days, we may not credit your account. Your account is considered a new account for the first 30 days after the first deposit is made, unless each of you already has an established account with us before this account is opened. We will tell you the results within three business days after completing our investigation. If we decide that there was no error, we will send you a written explanation. You may ask for copies of the documents that we used in our investigation.

If you have inquiries regarding your account or need more information regarding our error resolution procedures, please contact us at:

Home Loan State Bank
205 N 4th St
Grand Junction, CO 81501
BUSINESS DAYS: Monday through Friday
Holidays are not included.
PHONE: 970-243-6600

Data Recording

When you access Internet Banking to conduct transactions, the information you enter may be recorded. By using Internet Banking, you consent to such recording.

No Signature Required

When using Internet Banking to conduct transactions, you agree that the Financial Institution may debit your account to complete the transactions, or honor debits you have not signed.

Disclosure of Account Information to Third Parties

We will disclose information to third parties about your account or transfers you made:

1. When it is necessary to complete the transfers.
2. In order to verify the existence and conditions of your account for a third party, such as a credit bureau or merchant.
3. In order to comply with a government agency or court orders;
or
4. If you give us written permission.

Charges

You will not be charged for the "view accounts", or "transfer funds" features of Home Loan State Bank. NOTE: Your accounts and loan accounts are still subject to the fees, charges, balance requirements, etc. articulated in the Deposit Agreement and Loan Agreement.

Alterations and Amendments

The terms of this Agreement, applicable fees, and service charges may be altered or amended by Home Loan State Bank from time to time. In such an event, Home Loan State Bank shall send notice to you either at your address as it appears on Home Loan State Bank's records or by online notice through Internet Banking. Any continuation of Internet Banking after Home Loan State Bank sends you a notice of change will constitute your agreement to such change(s). Further, Home Loan State Bank may, from time to time, revise or update its program, services, and/or related material(s) rendering such prior versions obsolete. Consequently, Home Loan State Bank reserves the right to terminate this Agreement as to all such prior versions of its programs, services, and/or related material(s) and limit access to Home Loan State Bank's more recent versions and updates.

Address Changes

You agree to promptly notify Home Loan State Bank, in writing, of any address change.

Termination or Discontinuation

The use of Internet Banking does not require enrollment on your behalf; therefore, termination of Internet Banking by you is done by not accessing or using the Service. However, any transactions or payments you have previously authorized will be completed as instructed. Neither termination nor discontinuation shall affect your liability or obligation under this Agreement.

Payee Limitation

Home Loan State Bank reserves the right to impose a frequency or dollar limit on or refuse to make any payment you have directed. Home Loan State Bank is obligated to notify you

promptly if it decides to refuse to complete your payment instruction. This notification is not required if you attempt to make payments which are prohibited under this Agreement.

Disputes

In the event of a dispute regarding Internet Banking, you and Home Loan State Bank agree to resolve the dispute by looking to this Agreement. You agree that this Agreement is the complete and exclusive statement of the agreement between you and Home Loan State Bank, which supersedes any proposal or prior agreement, oral or written, and any other communications between you and Home Loan State Bank relating to the subject matter of this Agreement. If there is a conflict between what one of Home Loan State Bank's employees says and the terms of this Agreement, the terms of this Agreement have final control.

Assignment

You may not assign this Agreement to any other party. Home Loan State Bank may assign this Agreement to any present or future, directly or indirectly, affiliated company. Home Loan State Bank may also assign or delegate certain of its rights and responsibilities under this Agreement to independent contractors or other third parties.

No Waiver

Home Loan State Bank shall not be deemed to have waived any of its rights or remedies hereunder unless such waiver is in writing and signed by Home Loan State Bank. No delay or omission on the part of Home Loan State Bank in exercising any right or remedy shall operate as a waiver of such right or remedy or any other rights or remedies. A waiver on any particular occasion shall not be construed as a bar or waiver of any rights or remedies on future occasions.

Captions

The captions of sections hereof are for convenience only and shall not control or affect the meaning or construction of any of the provisions of this Agreement.

Governing Law

This Agreement shall be governed by the laws of the jurisdiction in which the Financial Institution is located and by applicable Federal laws and regulations.

Federal Disclosure

You agree to accept this disclosure online rather than a paper disclosure. We recommend you print the entire Agreement and Disclosure for your records. If you are unable to print this, please request a paper disclosure to be mailed to you.